TERMS: All bills are due in 30 days. A finance charge will be added to all accounts which are more than 30 days past due. The finance charge is computed by a "Periodic Rate" of 1 1/2% per month (or a minimum charge of 50¢ for balance under \$50.00) which is an APR of 18% applied to previous balances. In addition, I agree to reimburse Woodruff Energy for all costs of collection including reasonable attorneys' fees incurred by Woodruff Energy to collect any monies owing under this agreement.

Woodruff Energy certifies that the gasoline shipped under this bill of lading complies with all New Jersey DEP environmental regulations and has a Reid Vapor Pressure of 9.0 PSI or less.

## WOODRUFF ENERGY PURSUANT TO PHASE IV REGULATION 150 358 (K) CERTIFIES THE FOLLOWING:

GRADE OF GASOLINE PLUS

OCTANE NUMBER 89.00 87.00

REGULAR

Woodruff Energy is responsible for the delivery of products to the receiving pipe or outlet designated by the customer. Customer agrees that neither Woodruff Energy, nor its employees or agents, are or shall be liable under any circumstances for any damages resulting from leaks or for the failure of the receiving tank or associated piping or any other matter. In the event that the customer wishes to discontinue service, or wishes to change, remove or otherwise alter the receiving tank or any associated piping, customer shall notify Woodruff Energy in writing at least 10 (ten) days prior to such change. Customer agrees that its failure to notify in the manner described above shall relieve Woodruff Energy of any liability resulting from their assumptions that A) service should be continued; or B) that any change, removal or other alteration of the receiving tank and associated piping has not been made.

BE SURE EVERYONE WHO WILL BE IN REGULAR PROXIMITY TO PROPANE APPLIANCES IS FAMILIAR WITH THIS INFORMATION.

# How to Close Gas Supply Valves State valve here State valve here State valve here

#### In Case of Errors or Inquiries About Your Bill

Send your inquiries in writing (at creditor's option; on a separate sheet) so that the creditor received it within 30 days after the bill was mailed to you. Your written inquiry must include:

- 1. Your name and account number.
- 2. A description of the error and why you believe it is an error.
- 3. The dollar amount of the suspected error.

You remain obligated to pay the parts of your bill not in dispute, but you do not have to pay any amount in dispute during the time the creditor is resolving the dispute. During that same time, the creditor may not take any action to collect disputed amounts or report disputed amounts as delinquent.

This is a summary of your rights, a full statement of your rights and the creditor's responsibilities under the Federal Fair Credit Billing Act will be sent to you both upon request and in response to a billing error notice.

### **Safety Notice**

#### PROPERTIES OF PROPANE GAS:

- Propane is a flammable gas that can cause fires and explosions.
- Propane is heavier than air and can collect in low places (along the floor, in basements, etc.)
- Propane has been odorized so you can smell it.

#### IF YOU DETECT AN ODOR:

- · Open windows and doors to increase ventilation.
- DO NOT light matches or cigarettes.
- DO NOT operate switches, electrical appliances, thermostats, or telephones. They may cause a spark to ignite escaping gas.
- Check to be sure all pilots are burning.
- If the source has not been detected, get everyone out of the building and shut off the propane supply at the container.
- Call us from a neighbor's phone. DO NOT go back in the building.

#### REMEMBER THIS ABOUT PROPANE'S ODOR:

- Some people are unable to detect the odorant in gas.
- · Colds, allergies, and sinus congestion can all affect your sense of smell.
- Tobacco smoke or strong cooking odors can cover up other odors.
- The use of tobacco, alcohol or drugs may also affect your sense of smell

#### IF YOU RUN OUT OF GAS:

- Shut off the main supply valve at your tank(s). Learn where this supply shut off valve is located by asking us.
- Shut off all appliances, burners, and pilot valves. Instructions should be on or with the appliance.
- When gas service is restored, to avoid hazards, have us turn the valves back on, light the pilots and check the controls.
- Be sure all appliances are checked.

#### REMEMBER:

- Never tamper with your appliance and related equipment. All repairs must be done by our qualified service technicians.
- If appliance control has been exposed to water it must be replaced by our service technician immediately.